52 2016-2017 Tel: 800-551-9875 SHIPPING LOGISTICS

SHIPPING, PACKING & HANDLING & UPS DEPOSIT CALCULATION:

SHIPPING:

- Please advise us your desired shipping method, otherwise we will ship by the method and carrier we think best.

FOR UPS GROUND SHIPPING:

- UPS shipping is charged at cost. For prepaid cash orders without established credit, we require a 25% deposit (of stock value) for shipping charges. Any UPS charges in excess of this amount will be required to be paid prior to the time of shipping. Any over-payment will be refunded. We do not ship COD.
- New UPS tariffs require a \$10.00/box UPS handing charge for cartons over 48". You can reduce or eliminate the need for this charge by ordering smaller stock, by letting us prune your larger deciduous shrubs at the time of packing, or by shifting to another method of shipping.

UPS SHIPPING OF LARGE STOCK:

- Additional packing and shipping charges will be applied on orders for very large size, bulky plants or orders requiring special handling for UPS shipping due to size. This may require that we prune the roots on deciduous and conifer stock and trim the tops on deciduous shrubs taller than 42"-48". Please advise us if you do not want the tops trimmed, but remember that leaving them long will increase your shipping cost by UPS.

FOR COMBINATION LOAD, REFRIGERATED TRUCK, AIR FREIGHT:

- This service is only available for orders with a minimum of \$2,500 confirmed nursery stock where we can assemble a full load with drops at intermediate points. When you place your order, please let us know if you are interested, but always specify a preferred alternative. We will not contact you in this regard, unless we can put together a full load routed through your immediate area with multiple drops.
- Air freight fees for air freight are too complex to provide estimates in advance of shipping. All air freight will go "Freight Collect". We can assist with estimating volumes and weights.

MOTOR FREIGHT:

- We are having excellent success with motor freight deliveries to businesses with a loading dock and shipments over 300 lbs. In this case we are often dropping at your local or regional hub with long distance travel first, in one of our combination load, refrigerated trucks. Please provide your motor freight carrier details including account number.

FOR CUSTOMER PICK-UP:

- Customer pickup requests, where stock must be shipped between Lawyer Nursery locations to consolidate your request, will incur additional charges. All orders for customer pickup are packed and will be charged normal packing and handling charges.

PACKING AND HANDLING CHARGES:

- Packing is charged at our cost.
- For orders under \$250.00 net confirmed order for stock, add an additional \$50.00 to cover sub minimum order handling charges.



Packing an order.